



## Star Windows Warranty Information

**Aluminum Windows:** This warranty provides exclusive coverage for single hung and picture windows manufactured by Star Windows Corporation. The warranty covers any operated equipment of the single hung windows and failure of the glass seal (excluding glass breakage) causing a significant impairment or an obstruction of vision through the insulated glass unit for up to ten years. Star windows will provide parts to correct the claim made by the owner as long as it falls under the listings mentioned above. If any of these failures occur within the first year of manufacturing Star Windows would also provide skilled labor for necessary repair. After the first year Star Windows would not be responsible for covering the labor charges.

**Vinyl Windows:** This warranty provides exclusive coverage for single hung, picture windows and horizontal sliders manufactured by Star Windows Corporation. The warranty covers any operated equipment of the single hung windows and failure of the glass seal (excluding glass breakage) causing a significant impairment or an obstruction of vision through the insulated glass unit for up to ten years. Star windows will provide parts to correct the claim made by the owner as long as it falls under the listings mentioned above. If any of these failures occur within the first year of manufacturing Star Windows would also provide skilled labor for necessary repair. After the first year Star Windows would not be responsible for covering the labor charges.

**Claim Process:** In order to file the claim, the homeowner must have the invoice number or the full name of the person/company under which the windows were ordered. Once the claim has been submitted, Star Windows shall investigate and respond in a timely manner per the terms of this warranty. All claims can be submitted to [Starwindowscorp@yahoo.com](mailto:Starwindowscorp@yahoo.com).